

UNIVERSITY OF TOLEDO PHYSICIANS
CLINICAL FACULTY, INC.

COMPLIANCE COMMITTEE
MINUTES

Anesthesiology Conference Room, Hospital - Room 2195
August 11, 2009

Present: Alan Marco MD, Vicki Ramsey-Williams MD, Christopher Halasy MD,
Susan Moore, and Debra Gross, RN

Absent: Samih Bittar MD, Valarie Stricklen MD, David Sohn MD, Christopher Lynn
MD, Whitney Welter, and Gerard Otten,

The meeting was called to order at 7:45 a.m.

I. MINUTES

The minutes from the June 30, 2009 meeting were approved.

II. OBGYN

There was a concern about the billing of certain cases involving a new physician in OB/GYN. An investigation of the billing of surgeries in question involving the two physicians was completed. From the documentation it is unclear which attending was actually scrubbed in for the surgery and which physician performed the surgery. Dr. Marco reviewed the results with the Dean in his capacity as Chair of the Board of Directors. Additional information was requested and was provided. The hospital record does not designate which physician performed what aspect of patient care. However, personal communication with Dr. Horrigan supports that the cases in question were improperly billed. The Compliance Committee recommends that the one case in which the billing physician was not involved be refunded and be re-billed under the correct name and that the other cases have sufficient concerns that they too be refunded. The surgeries were refunded. Further recommendations: Dr. Horrigan's surgeries were audited back to July 2008 as to presence and assistant surgeons that are attending. There were 13 surgeries that are being investigated.

III. SURGERY

There was a concern brought to the Committee that Dr. Cason performed surgery on 0518/09 and did not participate in the case. A review of the medical records indicates he was the surgeon named in the medical records. A resident dictated the surgical operative note and Dr. Cason authenticated it and it was billed. We coordinated with UTMC further investigation. It was noted Dr. Cason was not present in the surgical suite at the time of the surgery. The surgery was refunded. This was taken to the Executive Committee.

Dr. Lane's E/M audit of 10 encounters was completed with 5 of those having no documentation at all. Dr. Lane was met with and re-educated as the documentation guidelines. He will be re-audited.

There was a complaint about Dr. Zelnock's attitude and behavior towards staff, residents and medical students that was brought before the committee. Dr. Marco will take the issue to Dr. Gold.

IV. INTERNAL MEDICINE

There was a concern about Dr. Gokula's documentation with nursing home visits and working with PA students. These services will be audited.

V. RED FLAG RULE

This rule is to protect against identity theft and will start in August 2009. UTP will coordinate with UTMC to provide implementation of this rule. We are coordinating efforts with a UTMC committee to set forth a procedure and plan to comply with the red flag rule. UTP staff has been educated about this rule and policies are in place.

VI. AUDITS

The Compliance Committee reviewed the audit results for the month of June. Discussion was had as to what type of additional education would be beneficial to the practitioners of UTP. The HCCS system is going to be piloted with a select group of physicians to complete the program by June 1, 2009. To date 15 out of 45 people have completed the pilot. The feed back given was it is too time consuming, if you stick with the basic program it is too basic, if you get additional information then it is too detailed. Discussion about how to get practitioners to complete the HCCS took place, suggestions on rewards vs. punishment. It was suggested all new employees should take within 3 months of hire then every 2 years.

The Committee discussed having PYA come in for educational sessions. Concerns were cost, and how to get the staff to attend these sessions

VII. CONCERNS - COMPLAINTS

There was discussion on how to treat concerns or complaints that come into the Compliance Committee. The Committee determined that the concerns should all

be treated in the same manner and that they would all be considered audits and follow the UTP policy for audits. The Committee decided that all concerns, complaints and issues will all be treated as audits and to follow UTP policy for auditing services.

There being no further business, the meeting adjourned at 8:45 a.m.

Respectfully Submitted,

Debra Gross RN, CPC