

Toledo Water Crisis: price gouging complaints

Supplier	Supplier City	Supplier Address	Total Spent	Description	Desired Resolution
Stop & Shop	ROSSFORD	904 DIXIE HWY	9	During the Toledo area water crisis Stop & Shop located in Rossford OH was participating in price gouging charging \$9.00 for ONE case of water. When I asked the employee if they were joking they [two females] said no that their boss called and told them to start charging 9 dollars for one case of water	Nothing the employess can do about it the boss said 9 dollars for one case of water and they have to charge that amount
BP Oil Stop & Shop	Toledo	4128 Monroe St	10	The city of Toledo, Ohio is on a water advisory emergency and has a water shortage. I went to the gas station after looking for water at 15 stores and they changed their price to \$10 for a 24 pack of Crystal Geyser Water and I told him that it is illegal to profiteer a product like this and he told me to either pay the tripled price or to leave. I bought it due to need of water. I have a picture of it and my receipt and a picture of the \$10 sign.	Prosecution and a refund for the illegally raised price.
Stop & Go	TOLEDO	1027 N REYNOLDS RD	157.94	They are price gouging. When the city of Toledo water went bad. I had to have water for my three grandkids and I am disabled as well. They were the only ones with water at the time. it horrifying	want reasonable price refund
Gateway Express	TOLEDO	4458 MONROE ST	10	PRICE GOUGING!! I live in toledo where we cant drink the water There are several gas stations doing this. this one i just happen to of had buy cause i had no choice. 10 dollars for a case of water. that everyother day was 3 50.	Should be prosicuted its terrible.
Sunoco	TOLEDO	324 S DETROIT AVE	30.96	During the Toledo water Crisis went to a gas station to get water. The cashier told us that she would sell a case of 24 pack of 700 ml. ice mountain water for 30 dollars plus tax. When the sign said the price was 5.99 for the case.	a refund for the amount of water minus 5.99
BP Gas Station	ROSSFORD	28311 CROSSROADS PKWY	23.76	Hello, I live in Perrysburg, Ohio and currently the city of Toledo and the surrounding areas are under a strict water ban. This water ban started early yesterday morning. My husband went to surrounding stores to try and find us a case of water. He could not find any cases except for at Barney's BP gas station Store # 15. The workers were giving the remaining packs of 24 that they had out of their back room. When my husband got to the register, the employees rang up the 24 pack for 23.76. As you can see from the attached receipt, they decided to ring the PACK of 24 bottles up as individual bottles.	I believe that we were victims of price gouging seeing as a 24 ok of water usually costs around \$5 where we live. I am not a person of horrible character and generally will accept what happens to me if it is fair. I do not think that what BP did to its consumers yesterday morning was fair and it showed complete disregard for humanity since everyone in this area is in this water ban together.
Stop & Go	TOLEDO	1505 ELEANOR AVE	26.67	The consumer has a complaint against Stop N' Go, #6. She and her husband went to their store on 8/2/14. They charged her 26.67 for a 24 pack of water. She has a copy of the receipt, which she will send to the office if needed. Atty:No	She wanted to report price gouging.
Family Food Center	Toledo	1212 N Detroit Ave	18	Attorney: No Product/Service: Water - Price Gouging Consumer went to Family Food Center on August 2, 2014 to purchase water. She purchased three cases (24 bottles in a case) of Nestle water for \$5.99/case on her food stamp card.	Consumer would like a refund of \$9. She would like the price of water to never increase drastically like this again.
Gas Express	TOLEDO	3070 AIRPORT HWY	20	Consumer is calling to report price gouging by Gas Express. The owner is a Vic. This man owns three stores one in Bowling Green, one store called The Corner Store. This supplier was selling the cases for \$20.00. Consumer knows that this supplier only purchased the cases for \$3.49. Consumer used to work for this supplier before. Tax Fraud is also an issue with this supplier. NO Attorney Other agencies contacted: IRS Product/Service: Shopping	Consumer wants to report this supplier.
Stop & Go	TOLEDO	1027 N REYNOLDS RD	15.99	Constituent is calling about being charged \$15.99 for water at a Stop and Go. She wants to report price gauging. No atty	Consumer wants to return the water and pay a fair price.

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Sunoco Foodmart	TOLEDO	4810 SUDER AVE	15	<p>NO EMAIL AND NO ATTY</p> <p>Caller is reporting price gouging concerning the Toledo water ban.</p> <p>Caller paid \$15.00 for a 24 pack of water at the following store on 8/3/2014 Sunoco Stop and Go Store #0199773300 4810 Suder Ave. Toledo OH 43611 419-726-3650</p>	Caller wants a refund
Family Food Center	Toledo	1212 N Detroit Ave	11.1	<p>Constituent is calling regarding a complaint with price gouging in Toledo. The consumer purchased 24- pack of water on 08-02-2014 for \$5.99 per pack from the Family Food Center. The consumer states that she complained to the supplier about the price and was told that she would be asked to leave the store if she continued to complain.</p> <p>No Atty</p>	The consumer wants her money refunded.
Stop & Go	NORTHWOOD	7422 WALES RD	12.99	<p>On August 2nd, 2014 I went to find some bottled water because of the water emergency. I could not find any bottled water at any grocery or drug stores, which led me to stop at the gas station by my house (Stop & Go on the corner of Oregon and Wales). I arrived there and they only had one case of bottled water left. I saw a sign that said "WATER \$5.99" and I grabbed the last case they had. When I got to the counter and the cashier rang it up the total came to %12.99. I said "I thought the sign said it was \$5.99?" the cashier replied "that was for the gallon jugs of water we had earlier." I knew I was not going to find any bottled water anywhere else, so I purchased the case of water. It was a case of 28 16 ounce water bottles for \$12.99. I have animals at home and I needed to get them some water which is why, reluctantly I purchased the case of water. I am aware that most things are more expensive at gas stations as opposed to grocery stores, but I never expected to pay that much for a case of water. It is just shameful that this store owner decided to price gouge during a water emergency.</p> <p>Price Gouging</p>	I don't have a desired resolution, other than for this store to be held accountable for price gouging during a water emergency.
Circle K	PERRYSBURG	28350 OREGON RD	0	<p>The consumer is calling in regards to a complaint with Circle K and \$60.00 for 2 cases of Ice Mountain water. The consumer paid by credit card.</p>	The consumer would like to have a refund of his money.
Bengals Food Mart	TOLEDO	2625 AIRPORT HWY	32.97	<p>Constituent is calling regarding an issue with Bengals Food Mart. The consumer purchased a 24 pack of water on 08-02-2014 for \$10.99. The consumer tried to return the water on 08-03-2014 after she seen it at Kroger for \$2.88. The consumer has told that she could not return the item.</p> <p>No Atty</p>	The consumer wants her money refunded.
Stop & GO	TOLEDO	2154 SOUTH AVE	14.99	<p>Consumer wants to report a business that is price gouging on water due to the water shortage in Toledo. They are charging \$14.99 for a 24 pack of water. The store info is: Stop and Go 2154 South Ave Toledo, OH 43609 419-385-5566</p> <p>Attorney: No</p>	Consumer wants supplier to stop price gouging.
Matthews Liquor	Erie	6400 N Summit St	10	<p>Product/Service: Water Price Gouging Consumer went to Matthew's Liquor to purchase water. A packet of 24 bottles of water are being sold for \$10. The company will not provide a receipt for the water purchases.</p> <p>Matthews Liquor 6400 Summit St Erie, MI 48133 734-848-2113</p>	FYI
Saveway Market Red & Wi	TOLEDO	1936 BROADWAY ST	20	<p>Consumer purchased a case of water for \$20.00 plus her husband also purchased other single water bottles as they were out of the packs which they were \$1.50 a piece. The store is Save Way Market. The clerk told consumer that he never sells the water by cases rather individually and the individuals are for a \$1.00.</p> <p>No Attorney No other agencies contacted Product/Service: Shopping</p>	Consumer would like to report this price gouging

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Circle K	PERRYSBURG	28350 OREGON RD	30	Consumer wants to report price gouging concerning the Toledo water crisis. This store was charging \$30.00 for 1 case of water on 8/2/2014. Circle K 28350 Oregon rd Perrysburg, OH 43551 419-666-7098	Consumer wants AGO to investigate the price gouging.
Gibsonburg Travel Center	GIBSONBURG	4541 W STATE ROUTE 20	0	Attorney: NO Product/Service: Water Price Gouging Consumer went to Gibsonburg Travel Center on Sunday, August 3, 2014 to purchase water. The company was charging \$20 for a 24-pack of Nestle Water. The consumer did not purchase water from this company, but will send a picture of the \$20 water sign.	FYI
Stop & Go	HOLLAND	9140 ANGOLA RD	33.74	Consumer is calling to report price gouging regarding the Toledo Water Crisis. This store was charging \$23.76 for a 24 pack of water and \$9.98 for 2 small bags of ice. The store info is: STOP AND GO 9140 ANGOLA RD HOLLAND OH 43528	Consumer wants AGO to investigate and would also like a refund.
Dollar Dollar Plus	TOLEDO	1341 DORR ST	23.96	The consumer wants to report price gouging. The consumer bought four cases of water at \$5.99 each. The transaction occurred on 8/2/14 at 11:57 AM. Dollar Dollar Plus 1341 Dorr St Toledo 43607 419-243-6267	The consumer would like to report this to our office.
Middle East Market	TOLEDO	5303 DORR ST	13.99	I believe that this store was involved in price gouging by charging me \$13.99 for a 28 pack of water bottles.	I would like for this store to be investigated so that other people do not have to deal with over-priced water there.
Third Base Drive Thru	OREGON	3408 NAVARRE AVE	25	I was charged \$25.00 for 15 liters of water.	I want the appropriate action taken by the Attorney General for gouging customers on an item that was needed during a state of emergency.
Wal Mart/WalMart	BENTONVILLE	702 SW 8TH ST MAIL STOP 0705	0	The consumer is calling in regards to water purchase at Wal-Mart and price gouging. The consumer purchased 5 times \$9.84 equaling \$49.20. The consumer was directed toward the front of the store where the most expensive water was sitting. ****The consumer would prefer a phone call please.****	The consumer would like report the price gouging. The consumer would like a refund of some of her money.
Sunoco Stop & Shop	TOLEDO	950 W ALEXIS	10	atty:no No Atty: The caller wanted to call and report price gouging in Toledo. The caller stated he went to a gas station called Sunoco Gas Station. The caller stated they charged him \$10 for a 24 case of water.	The caller wants them stopped.
Midway Carryout & Deli	PORT CLINTON	1871 NE CATAWBA RD	17	Attorney: NO Product/Service: Water Price Gouging Consumer went to Midway Carryout and Deli on August 2, 2014 to purchase water. The company tried to charge the consumer \$27 for one case (24 bottles) of water and three one gallon jugs. The consumer told the company that cost too much money. The company offered to charge the consumer \$17 for the case and three gallons of water. Consumer paid \$17 for water.	Consumer would like half of his money back.
American Petro	TOLEDO	750 E CENTRAL AVE	15	The consumer would like to report someone selling water from his truck for \$15.00 a case. The consumer confronted the man and was told to consult the gas station owner if he had concerns with the price of the water; he claimed to have permission to sell the water from the owner. He did not speak to the owner and the man is no longer at the gas station. He is concerned that the gas station owner was taking advantage of people in a time of need.	He would like to report the gas station owner for price gouging.
Meijer	GRAND RAPIDS	2929 WALKER AVE NW/BLDG 985/4	0	No Atty. The consumer has a complaint against Meijer. 7240 West Central Avenue 419-843-8300 He states that they were charging 3.00 for a 12-pack of water during the water crisis in toledo. Usually, the price is around 2.50. He believes that it's gouging and they raised it because of the water shortage. Atty:no	He wanted to report price gouging.

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Sonoco Gas Station	TOLEDO	351 W BANCROFT ST	35	The consumer would like to file a complaint against a Sonoco gas station for price gouging during the Toledo water crisis. The consumer paid \$35.00 for a case of water. Sonoco Gas 351 W Bancroft Toledo Ohio 43620 419-255-0376 or 419-255-1024. no email no atty	The consumer would like to report this to AGO and a possible refund.
Stop & Go	TOLEDO	1505 ELEANOR AVE	26.67	I purchased a case of water (28) with the EBT card and I was way overcharged.	They should be fined.
Sunoco	SYLVANIA	5566 W ALEXIS RD	0	\$8.50 per case of water during the Toledo water crisis 8/2/2014. Price gouging in an emergency is disturbing	Public awareness
BP	TOLEDO	3532 STICKNEY AVE	0	Consumer went to BP and they were selling water (still today) at 14.99/case of 12 bottles. BP 3532 Stickney Avenue Toledo, Ohio 43608 Consumer believes this is price gouging.	Wants to report the price gouging.
Stop & Go	TOLEDO	1806 ARLINGTON AVE	0	The constituent would like to report price gouging in the South Toledo area. The constituent did not buy the water. The owner was selling 12 bottles of water for \$12.99. The store is located in a very low-income area. This gouging occurred on 8/2/2014. No atty.	The constituent would like to report this to our office.
Bengals Food Mart	TOLEDO	2625 AIRPORT HWY	0	Consumer wants to report a store that was price gouging during the Toledo Water Crisis. Consumer had to pay \$21.98 for 2 cases of water. The store info is: Bengals food mart Airport highway Toledo oh	Caller wants AGO to investigate
Speedway	HOLLAND	6757 AIRPORT HWY	50	Constituent is calling regarding a complaint about Speedway in Holland. The consumer purchased a Sharpe 24 pack of water on 08-02-2014 for \$25.00 per pack. The consumer couldn't find any water, so she paid the price for the water. No Atty	The consumer would like some of her money refunded.
Circle K	PERRYSBURG	28350 OREGON RD	30.96	Consumer went to the store during the Toledo water crisis and purchased water. For a 24 case of water, they charged 30.96. The business was: Circle K 28350 Oregon Road Perrysburg, Ohio 43551	Consumer wanted to report price gouging.
BP Gas Station	ROSSFORD	28311 CROSSROADS PKWY	23.76	Consumer purchased water at BP for 23.76 for 24 bottles of water during the Toledo Water crisis. Believes this is price gouging. BP 28311 Crossroads Parkway Blvd. Rossford, Ohio	Consumer wanted to report price gouging.
Valero	Toledo	801 S Byrne Rd	10	Constituent is calling about price gauging. The Valero gas station is charging \$10 for a case of water. The consumer feels the residents are being taking advantage of.	Consumer wants to report price gauging
Stop & Go	TOLEDO	1027 N REYNOLDS RD	14.99	No atty Constituent is calling about price gauging. A Stop and Go is charging \$14.99 for a case of water. The consumer feels the residents are being taking advantage of.	Consumer wants to report price gauging.
Whitehouse Party Store	WHITEHOUSE	6652 PROVIDENCE ST	39.66	No atty Consumer went to the Whitehouse Party store on August 2, 2014 for water (during the Toledo water crisis). Consumer purchased a case of 24 bottles of water and a bag of ice for 39.66. The store is called: Whitehouse Party Store 6652 Providence Street Whitehouse, Ohio 43571	Consumer wants to report price gouging and a refund of her 39.66

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Stop & Go	TOLEDO	434 BROADWAY ST	20	Constituent is calling with a complaint against the Stop & Go on South Street. The consumer purchased a 40 pack of water for \$20.00 per pack on 08-02-2014. No Receipt Available. No Atty.	The consumer wants her money refunded.
BP	Toledo	4128 Monroe St	15	Constituent is calling with a complaint against BP on Monroe St. The consumer purchased a 24 pack of water for \$15.00 per pack on 08-02-2014. No Receipt Available. No Atty.	Consumer wants her money refunded.
Alexis Bennett Mini Mart	Toledo	429 W Alexis Rd	47.4	The consumer bought 21 bottles of water for \$47.40 this past Saturday, 8/5/14. The consumer feels the supplier was price gouging in a time of crisis. The supplier would not let the supplier return the water with the receipt. No atty.	The consumer would like her money refunded.
Stop & Go	TOLEDO	3519 W ALEXIS RD	12	During the Toledo water crisis, I went looking for bottle water and finally found it at this store. They originally asked for \$20.00, when I disputed, they asked for \$12.00 for something I paid \$3-4 on 8/3/14 The consumer has a complaint against Stop & Go.	Stop illegal price gouging for seniors/ veterans during a crisis like this
Stop & Go	TOLEDO	1027 N REYNOLDS RD	0	During the toledo water crisis, they were selling water for 14.99 per 24 pack. She did not go to the store, but she seen a picture on facebook with the store location. She states that this is gouging. Atty:no	She wanted to report price gouging.
Marathon	SYLVANIA	5410 W ALEXIS RD	0	The consumer is calling in regards to Clark Gas Station in Sylvania Ohio on 8/2/14. The supplier charged the consumer \$17.00 for a case of \$3.00 water. The consumer wanted to report this to AGO.	The consumer would like to report this price gouging and refund of his money.
Stop & Go	TOLEDO	1409 WESTERN AVE	14.99	Constituent is calling about price gauging. The Stop & Go on Western Ave is charged 14.99 for a case of water on 8/2/2014. The consumer purchased the water and is upset that it cost so much. No atty.	Consumer wants to report price gauging.
Valero Gas Station	TOLEDO	4142 MONROE ST	0	The consumer is calling in regards to water purchase on 8/2/14 at Valero Gas Station. The supplier charged her \$9.99 for 1 case of water. The clerks name is Ziggy. atty:no	The consumer would like to report this and have a refund of her money.
Family Pantry	TOLEDO	4319 HEATHERDOWNS BLVD	24	Constituent is calling about price gauging. Family Pantry was charging \$24.00 for a case of water. no atty	Consumer wants to report Price Gauging.
Wal Mart/WalMart	BENTONVILLE	702 SW 8TH ST MAIL STOP 0705	41.76	Consumer would like to report pricing gouging concerning the Toledo Water crisis at the following store Walmart 2925 Glendale ave Toledo OH 419-380-0994 The store charges \$41.76 6 gallons of water 2 cases of bottled water which had 28 bottles of water each NO ATTY AND NO EMAIL	Consumer wants AGO to investigate and would like a refund.
Mid Town Food Mart	TOLEDO	2560 DORR ST	18	No E-Mail The consumer purchased a 32 pack of 16.9oz bottles of water from the supplier on 08/02/2014 and had to pay \$18. The consumer confronted the supplier about the price of the water and was told that she could take it or leave it. No Atty. Mid Town Food Mart--Door and Fairlawn Toledo OH 43607 **She will call back with the supplier address.** She called back	The consumer would like for the supplier to reimburse a portion of the amount she paid for the water \$18 is what she paid and she has the receipt
Barneys Convenience Mar	TOLEDO	7124 W CENTRAL AVE	28	Constituent is calling to report price gauging. Barneys Convenience Mart was charging \$28.00 for a case of water.	Consumer wants to report price gauging.
Barneys Convenience Mar	MAUMEE	1456 S HOLLAND SYLVANIA RD	7.49	The consumer would like to report price gouging at Barney's Convenient. They were charging \$7.49 per case of water. When she confronted the clerk, she was told that it was not the cashier's problem. The consumer did not purchase the water. No Atty.	The consumer wanted to report the price gouging.

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Ridi Lewis LLC, dba Stop & Go Store #6	Toledo	1620 Woodville Rd	101.7	I needed water during Toledo's water crisis. The Stop & Go store charged me \$101.70 for 24 bottles. Other stores charged about \$3.00 for same quantity (when they became available). Store clerk assured me I could get a refund later, if I found affordable water. When I returned to claim a refund, the store clerk refused.	I want to return the four cases of water, which have not been opened, and obtain a refund in the amount of \$12012.70, plus my attorney fees.
Stop N Go	Toledo	Unk	0	price gouging: All stop and go stores in Toledo are charging \$24.00 to \$30.00 for a case of water! And they also tried to charge me tax on my food stamp card.	I would like to file a complaint. This is wrong and they are taking advantage of this time of crises and charging way to much for cases of water. And charging tax on good stamp cards which is illegal.